- 1 What is claimed is:
- 2 1. A method of testing a video display device at a remote site using internally
- 3 generated test patterns, said method comprises:
- 4 receiving a request for service on a video display device from an end user at a
- 5 remote site;
- 6 providing an access code to the end user at the remote site to initiate a video
- 7 display test on the video display device using information stored inside the video display
- 8 device;
- 9 receiving reports from the end user at the remote site; and
- diagnosing on a functionality of the video display device based on the reports
- 11 received from the end user.
- 12 2. The method of claim 1, wherein the video display device is connected to a system,
- 13 further comprising:
- initiating a diagnostic procedure for detecting malfunction occurred outside the
- 15 video display device.
- 16 3. A method for testing a video display device using internally generated test
- patterns, the method comprising:
- contacting a service center to obtain a test code,
- entering the test code from a keypad on a video display device to initiate a visual
- test that displays a plurality of video display test patterns on a video display screen using
- 21 information stored inside the video display device;
- 22 examining each video display test pattern to generate an evaluation;
- reporting the evaluation to the service center; and
- receiving a diagnosis from the service center.
- 25 4. The method of claim 3, further comprising:
- adjusting the video display device based on the diagnosis.
- 27 5. The method of claim 3, wherein the video display device is connected to a system,
- 28 further comprising
- 29 executing a diagnostic procedure to locate a malfunctioned component in the
- 30 system.
- 31 6. A self-testing video display device, comprising:
- 32 a keypad;
- a video display screen;
- a memory that stores information for a video display test program;

- a processor that extracts the information for video display test program from the
- 2 memory, converts the information into video display test signals, and executes the video
- 3 display test program;
- 4 a controller that sends the video display test signals in a proper format to the video
- 5 display screen.
- 6 7. The self-testing video display device according to claim 6, further comprising an
- 7 application specific integrated circuit (ASIC), wherein the memory, processor and
- 8 controller are located on the ASIC.
- 9 8. The self-testing video display device according to claim 7, further comprising a
- video processing unit, wherein the ASIC and the connector are located in the video
- 11 processing unit.
- 12 9. The self-testing video display device according to claim 6, wherein the
- the keypad is located on a surface of the video display device.
- 14 10. The self-testing video display device according to claim 6, further comprising a
- 15 connector that delivers an input signal to the processor.
- 16 11. The self-testing video display device according to claim 6, wherein the memory is
- 17 chosen from a list consisting of ROM, DRAM, SRAM, and VRAM.
- 18 12. The self-testing video display device according to claim 6, wherein the
- information for the video display test program comprises test pattern information and
- 20 instructions for executing the video display test program.
- 21 13. The self-testing video display device according to claim 12, wherein the
- 22 information for the video display test program further comprises information for a
- 23 diagnostic procedure.
- 24 14. The self-testing video display device according to claim 6, wherein the video
- 25 display screen is a liquid crystal display screen, an organic light emitting display screen, a
- 26 fluorescent display screen, or a plasma display screen.